



PRICES

- All prices are in Canadian Dollars and are subject to change without notice.
- First-time orders must be paid C.O.D or by credit card.
- Products must be ordered in FULL CASE quantities.
- Prices do not include Goods and Services Tax (GST) or Québec Sales Tax (QST).
- Customer agrees to pay as per invoice unless Naturex is notified of any discrepancies.



FREIGHT

- All orders are F.O.B Naturex warehouse and shipped freight collect.
- All risk of loss shall pass to the purchaser upon delivery to the carrier Naturex when this one uses his carrier. (Applicable to Canada only).
- Claims for damage in transit must be reported directly to the carrier on receipt of the goods. Claims due to shortages, errors or defective merchandise must be made in writing to Naturex within fifteen (15) days of receipt of the shipment.

PAYMENT TERMS

- Our standard terms of payment are NET 30 DAYS from the date of invoice.
- A \$25 charge applies to all payments returned for any reason.
- Any outstanding invoices over 60 days will automatically trigger an "Account Hold". Future orders will require payment by credit card prior to shipment of order.
- Shipments may be suspended for accounts in default of credit terms.

CREDIT APPROVAL

- New accounts requesting credit payment terms must complete a credit application and provide three (3) commercial references plus financial institution information.
- Allow two weeks for credit verification.
- Naturex may refuse to extend credit terms to any person or company.

RETURNED GOODS

- Any merchandise returned without our authorization will be refused.
- A restocking charge of 25% shall be applied to your account except for merchandise returned under warranty.
- Items found to be defective in material or workmanship shall be replaced or repaired at the option of Naturex. All products claimed as defective shall be inspected prior to our acceptance of claim.
- Special orders, private labeled, and custom produced merchandise may not be returned.

AVIS LÉGAUX

- Naturex is a division of GENIE-PAK Inc. All artwork, product codes and product names are the property of GENIE-PAK Inc. "Naturex" is a registered trademark of GENIE-PAK Inc.